

Cancellation, Refund and Moneyback Policy

VMPL offers a money back guarantee (“**Money Back Guarantee**”) in respect of certain certificate courses offered exclusively by VMPL, which are priced at Rs. 10,000 (Rupees Ten Thousand Only) or below on lifegoalbusiness.com, whereby users may cancel their purchase of a certificate course and obtain a refund (subject to deduction of administrative and handling charges) of the course fees. The availability of the Money Back Guarantee for a particular course.

The Money Back Guarantee policy is explained below in detail. We request you to email us at info@lifegoalbusiness.com or call our Customer Relations at +91-7041616601/02/03 if the policy is unclear to you. Buying a course from VMPL or its partners means that you agree to and will abide by the points below.

1. The Money Back Guarantee is valid for a period of 72 (seventy two) hours from the time the user login and password is emailed or otherwise made available to the user.
2. The Money Back Guarantee will be subjected to deduction of various applicable administrative and handling charges. At present, the administrative and handling charges amount to Rs. 500 for courses purchased upto the listed price (MRP) of Rs. 3000 and Rs. 1000 for courses of value above Rs. 3000. The administrative and handling charges are subject to revision from time to time.
3. The Money Back Guarantee is available only to users within India.
4. VMPL will not refund any money for a discount coupon or a promotional code that the user may have purchased from any website other than lifegoalbusiness.com
5. The Money Back Guarantee will not apply in relation to any supplementary classroom seminars, training sessions, lectures etc. delivered in the premises of VMPL or one of its classroom training partners which are offered in conjunction with the courses offered through Edukart.com.
6. If you would like to exercise the Money Back Guarantee policy, please ensure the Money back Guarantee period is still valid on your course.
7. Users wishing to avail of the Money Back Guarantee may do so by writing to info@lifegoalbusiness.com with the subject “Money Back Guarantee”, including the following details:

- (a) Course name
- (b) Invoice number
- (c) Date of purchase
- (d) Contact number

1. The refund will take 7-10 working days to process.
2. Upon processing of the refund, the user’s account will be deactivated.
3. VMPL may, at its sole discretion, reject requests for availing the Money Back Guarantee from users requesting serial or repeated returns, or Users who violate or are suspected of violation of the Terms of Use, Disclaimer Policy or any other terms and conditions of use of the Website.

This Cancellation and Money Back Guarantee Policy is part of, and incorporated within, the Terms of Use. As a condition of registering with Edukart.com and using the services offered through this Website, you expressly acknowledge that you have read and understand this Cancellation and Money Back Guarantee Policy and you agree to be bound by its terms and conditions. If at any time you disagree with this Cancellation and Money Back Guarantee Policy or any part of it, your sole remedy is to cease all use of VMPL services and terminate your account. However, any transactions occurring prior to the date of such termination shall be governed and controlled in full by the terms of this Cancellation and Money Back Guarantee Policy.